



# Bromley Adult Education College

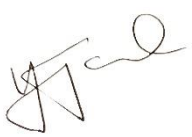
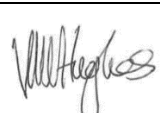
## Internal Appeals

(Access arrangements, special consideration and other administrative issues)

2024-25

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Centre Number	14207
Policy Reviewed on	05/11/2024
Head of Centre signature (Yvonne Tomlin Miller)	
Qualifications Officer signature (Veronica Hughes)	
Date of next review	01/09/2025



## Key staff involved in the procedure

Role	Name(s)
Head of Centre	Yvonne Tomlin Miller
Head of Curriculum and Quality	Darren Kirwin
Curriculum Development Managers	Philip Bedford Paola Moioli Louise Smith
Qualifications Officer/SENCo	Veronica Hughes

This procedure is reviewed and updated annually to ensure that appeals against any decision at Bromley Adult Education College relating to access arrangements and special consideration or other administrative issues are managed in accordance with current requirements and regulations.

Reference in this procedure to GR refers to the JCQ document **General Regulations for Approved Centres**. This procedure is also informed by the JCQ documents **A guide to the awarding bodies' appeals processes (3, 7)**, **A guide to the special consideration process (1, 2, 6)**, **Access Arrangements and Reasonable Adjustments (Importance of these regulations)**, **GR (5.4)** and **Suspected Malpractice: Policies and Procedures (3.3)**.



## Purpose of the procedure

This procedure ensures compliance with JCQ regulations (GR 5.3) which state that centres must have in place for inspection that must be reviewed and annually updated, a written internal appeals procedure which must cover at least appeals regarding centre decisions relating to access arrangements and special consideration.

## Access arrangements and reasonable adjustments

Bromley Adult Education will:

- comply with the principles and regulations governing access arrangements as set out in the JCQ publications **Access Arrangements and Reasonable Adjustments**
- ensure that all staff who manage and implement access arrangements and special consideration are aware of the requirements and are appropriately supported and resourced

In accordance with the regulations, Bromley Adult Education:

- recognises its duty to explore and provide access to suitable courses, through the access arrangements process submit applications for reasonable adjustments and make reasonable adjustments to the service the centre provides to disabled candidates
- complies with its responsibilities in identifying, determining and implementing appropriate access arrangements and reasonable adjustments

Failure to comply with the regulations have the potential to constitute malpractice which may impact on a candidate's result(s).

Examples of failure to comply include:

- putting in place access arrangements/adjustments that are not approved
- failing to consider putting in place access arrangements (which may be a failure to comply with the duty to make reasonable adjustments)
- permitting access arrangements/adjustments within the centre which are not supported by appropriate evidence
- charging a fee for providing reasonable adjustments to disabled candidates



## Special consideration

Special consideration is given to a candidate who is affected by adverse circumstances beyond their control at the time of the assessment. It is applied when the issue or event has had, or is reasonably likely to have had, a material effect on a candidate's ability to take an assessment or demonstrate their normal level of attainment in an assessment.

Bromley Adult Education will:

- comply with the requirements as set out in the JCQ publication **A guide to the special consideration process**
- ensure that all staff who manage and administer special consideration applications are aware of the requirements

Where Bromley Adult Education has appropriate evidence signed by a member of the senior management team to support an application, it will apply for special consideration at the time as the assessment for the affected candidate/s.

## Centre decisions relating to access arrangements, reasonable adjustments and special consideration

This may include:

- a decision not to award/apply for a specific access arrangement/reasonable adjustment or to apply for special consideration, in circumstances where a candidate does not meet the criteria for, or there is no evidence/insufficient evidence to support the implementation of an access arrangement/reasonable adjustment or the application of special consideration

Where Bromley Adult Education makes a decision in relation to the access arrangement(s), reasonable adjustment(s) or special consideration that apply for a candidate or candidates:

- If a candidate who is the subject of the relevant decision disagrees with the decision made and reasonably believes that the centre has not complied with its responsibilities or followed due procedures, a written request setting out the grounds for appeal should be submitted
- An **internal appeals form** should be completed and submitted within 7 days of the decision being made known to the appellant

To determine the outcome of the appeal, the head of centre will consult the respective JCQ publication to confirm the centre has complied with the principles and regulations governing access arrangements and/or special consideration and followed due procedures.



The appellant will be informed of the outcome of the appeal by the head of centre within 14 days of the appeal being received and logged by the centre.

If the appeal is upheld, Bromley Adult Education will proceed to implement the necessary arrangements/submit the necessary application.

### **Appeals regarding centre decisions relating to other administrative issues**

Circumstances may arise that cause Bromley Adult Education to make decisions on administrative issues that may affect a candidate's examinations/assessments.

Where Bromley Adult Education may make a decision that affects a candidate or candidates:

- If a candidate who is the subject of the relevant decision disagrees with the decision made and reasonably believes that the centre has not complied the regulations or followed due process, a written request setting out the grounds for appeal should be submitted
- An **internal appeals form** should be completed and submitted within 7 days of the decision being made known to the appellant.

The appellant will be informed by the head of centre of the outcome of the appeal 14 days of the appeal being received and logged by the centre.